

Liberty Utilities (EnergyNorth Natural Gas) Corp d/b/a Liberty Utilities  
 Quarterly Report  
 Residential Low Income Assistance Program (RLIAP)  
 2014-15 Discounted 60%

2333

													Summary		
	Nov-14	Dec-14	Jan-15	Feb-15	Mar-15	Apr-15	May-15	Jun-15	Jul-15	Aug-15	Sep-15	Oct-15	Actual/ Projected Total To Date (2)	Original Projection (3)	Variance
<b>Customer Count</b>	(1)														
Actual / Projected No. of Customers	Actual	Actual	Actual	Actual	Actual	Actual	Actual	Actual	Actual	Actual	Actual	Actual	Average		
LIHEAP	5,644	5,809	5,884	5,877	5,904	5,948	5,754	5,634	5,404	5,161	4,963	4,682	5,555	4,929	-626
Non-LIHEAP	558	541	572	599	640	645	614	615	620	598	592	540	595	332	-263
<b>Total</b>	<b>6,202</b>	<b>6,350</b>	<b>6,456</b>	<b>6,476</b>	<b>6,544</b>	<b>6,593</b>	<b>6,368</b>	<b>6,249</b>	<b>6,024</b>	<b>5,759</b>	<b>5,555</b>	<b>5,222</b>	<b>6,150</b>	<b>5,261</b>	<b>(889)</b>
<b>RLIAP Recoveries</b>														0.0071	
Actual / Projected															
Therm Sales	10,577,688	17,654,115	24,633,382	27,927,580	30,558,372	20,217,979	9,941,533	8,011,062	6,377,358	5,532,690	5,488,744	6,187,681	173,108,184	166,523,068	(6,585,116)
RLIAP Rate Per Therm	\$ 0.0071	\$ 0.0071	\$ 0.0071	\$ 0.0071	\$ 0.0071	\$ 0.0071	\$ 0.0071	\$ 0.0071	\$ 0.0091	\$ 0.0091	\$ 0.0091	\$ 0.0091	\$ 0.0091	\$ 0.0071	
<b>Total</b>	<b>\$ 75,102</b>	<b>\$ 125,344</b>	<b>\$ 174,897</b>	<b>\$ 198,286</b>	<b>\$ 216,964</b>	<b>\$ 143,548</b>	<b>\$ 70,585</b>	<b>\$ 56,879</b>	<b>\$ 58,034</b>	<b>\$ 50,347</b>	<b>\$ 49,948</b>	<b>\$ 56,308</b>	<b>\$ 1,276,241</b>	<b>\$ 1,175,867</b>	<b>\$ (100,374)</b>
<b>Program Costs</b>															
Actual & Projected Costs															
IT	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Admin.	(b) 0												0	8,600	8,600
Education	0												0	0	0
Prior Period Ending Balance	(c) (389,301)												(389,301)	(280,969)	108,332
Other (incl. Reporting Costs)	(d) (1,034)	(1,064)	(1,306)	(1,099)	(755)	(637)	(423)	(198)	(9)	143	265	973	(5,144)	(9,336)	(4,192)
Discounts LIHEAP	75,205	115,456	0	398,865	228,026	214,056	134,163	124,200	97,607	87,948	85,766	83,223	1,644,515	1,395,421	(249,094)
Discounts Non-LIHEAP	7,435	10,753	0	40,653	24,718	23,212	14,316	13,557	11,198	10,190	10,230	9,599	175,863	93,991	(81,873)
<b>Total Costs</b>	<b>(e) \$ (307,694)</b>	<b>\$ 125,145</b>	<b>\$ (1,306)</b>	<b>\$ 438,420</b>	<b>\$ 251,989</b>	<b>\$ 236,631</b>	<b>\$ 148,056</b>	<b>\$ 137,559</b>	<b>\$ 108,797</b>	<b>\$ 98,282</b>	<b>\$ 96,261</b>	<b>\$ 93,795</b>	<b>\$ 1,425,933</b>	<b>\$ 1,207,707</b>	<b>\$ (218,227)</b>
<b>Avg Monthly Residential Customer Bill</b>	<b>\$ 75.67</b>	<b>\$ 150.70</b>	<b>\$ 186.08</b>	<b>\$ 196.62</b>	<b>\$ 207.13</b>	<b>\$ 129.63</b>	<b>\$ 65.33</b>	<b>\$ 44.51</b>	<b>\$ 41.69</b>	<b>\$ 34.92</b>	<b>\$ 34.61</b>	<b>\$ 38.89</b>	<b>\$ 1,205.78</b>	<b>\$ 1,064.78</b>	<b>\$ (141.00)</b>
<b>Avg Monthly Residential Low Income Customer Bill</b>	<b>\$ 59.14</b>	<b>\$ 123.35</b>	<b>\$ 153.56</b>	<b>\$ 160.77</b>	<b>\$ 168.79</b>	<b>\$ 98.15</b>	<b>\$ 41.42</b>	<b>\$ 26.26</b>	<b>\$ 23.36</b>	<b>\$ 18.32</b>	<b>\$ 18.08</b>	<b>\$ 21.49</b>	<b>\$ 912.68</b>	<b>\$ 790.74</b>	<b>\$ (121.94)</b>
<b>Avg Monthly RLIAP Customer Discount</b>	<b>\$ 16.53</b>	<b>\$ 27.35</b>	<b>\$ 32.52</b>	<b>\$ 35.86</b>	<b>\$ 38.34</b>	<b>\$ 31.48</b>	<b>\$ 23.91</b>	<b>\$ 18.25</b>	<b>\$ 18.33</b>	<b>\$ 16.60</b>	<b>\$ 16.53</b>	<b>\$ 17.39</b>	<b>\$ 293.10</b>	<b>\$ 274.04</b>	<b>\$ (19.06)</b>
<b>Avg Monthly RLIAP Customer Discount as a % to Avg Monthly Residential Customer Bill</b>	<b>22%</b>	<b>18%</b>	<b>17%</b>	<b>18%</b>	<b>19%</b>	<b>24%</b>	<b>37%</b>	<b>41%</b>	<b>44%</b>	<b>48%</b>	<b>48%</b>	<b>45%</b>	<b>24%</b>	<b>26%</b>	
<b>Gross Monthly Revenues (2)</b>	<b>\$ 21,506,402</b>	<b>\$ 23,629,995</b>	<b>\$ 36,439,946</b>	<b>\$ 24,067,098</b>	<b>\$ 22,406,316</b>	<b>\$ 11,351,878</b>	<b>\$ 4,129,294</b>	<b>\$ 8,266,820</b>	<b>\$ 4,831,749</b>	<b>\$ 4,388,149</b>	<b>\$ 4,342,635</b>	<b>\$ 7,195,011</b>	<b>\$ 172,555,294</b>	<b>\$ 117,415,931</b>	<b>\$ (55,139,363)</b>
<b>Total Costs as a percent of Gross Monthly Revenues</b>	<b>-1.43%</b>	<b>0.53%</b>	<b>0.00%</b>	<b>1.82%</b>	<b>1.12%</b>	<b>2.08%</b>	<b>3.59%</b>	<b>1.66%</b>	<b>2.25%</b>	<b>2.24%</b>	<b>2.22%</b>	<b>1.30%</b>	<b>0.83%</b>	<b>1.03%</b>	

(1) Please specify deferred costs incurred prior to November by cost component. Note: the effective date for RLIAP discounts is November 1, 2005; hence, there should be no RLIAP discounts prior to November 1, 2005.

(2) This column represents actual data for the months in which such data is available plus projected data for the remaining months in the 12-month program year.

(3) See RLIAP Projection on Bates Page 198R of the 2014-15 Cost of Gas Filing, DG 14-220

(a) The actual number of customers provided for this report are the number of registered customers that were billed during the month.

(b) Actual administrative costs consists of bill inserts and advertising.

(c) The Prior Year 2013-14 under/(over) ending balance.

(d) Account 1169-1756 monthly interest on under/(over) balance.

(e) The total discount is calculated from the actual Residential Low Income R-4 bills for the month. The discount by LIHEAP and Non-LIHEAP are prorated by the number of customers listed above.

Liberty Utilities (EnergyNorth Natural Gas) Corp d/b/a Liberty Utilities  
 Quarterly Report  
 Residential Low Income Assistance Program (RLIAP)  
 2015-16 Discounted 60%

2333

													Summary		
	Nov-15	Dec-15	Jan-16	Feb-16	Mar-16	Apr-16	May-16	Jun-16	Jul-16	Aug-16	Sep-16	Oct-16	Actual/ Projected Total To Date (2)	Original Projection (3)	Variance
<b>Customer Count</b>															
	(1)														
Actual / Projected No. of Customers	Actual	Actual	Projected	Projected	Projected	Projected	Projected	Projected	Projected	Projected	Projected	Projected	Average		
LIHEAP	4,479	4,650	4,845	4,845	4,845	4,845	4,845	4,845	4,845	4,845	4,845	4,845	4,798	7,457	2659
Non-LIHEAP	481	521	226	226	226	226	226	226	226	226	226	226	272	685	413
Total	(a) 4,960	5,171	5,071	5,071	5,071	5,071	5,071	5,071	5,071	5,071	5,071	5,071	5,070	8,142	3,072
<b>RLIAP Recoveries</b>														0.0071	
Actual / Projected															
Therm Sales	10,820,679	15,853,301	24,795,322	26,449,698	22,969,193	16,210,423	9,886,997	7,077,460	5,261,414	4,908,241	5,299,526	6,681,398	156,213,652	166,523,068	10,309,416
RLIAP Rate Per Therm	\$ 0.0145	\$ 0.0145	\$ 0.0071	\$ 0.0071	\$ 0.0071	\$ 0.0071	\$ 0.0071	\$ 0.0071	\$ 0.0071	\$ 0.0071	\$ 0.0071	\$ 0.0071	\$ 0.0071	\$ 0.0071	
Total	\$ 156,900	\$ 229,873	\$ 176,047	\$ 187,793	\$ 163,081	\$ 115,094	\$ 70,198	\$ 50,250	\$ 37,356	\$ 34,849	\$ 37,627	\$ 47,438	\$ 1,306,504	\$ 1,175,867	\$ (130,637)
<b>Program Costs</b>															
Actual & Projected Costs															
IT	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Admin	(b) 0												0	8,600	8,600
Education	0												0	0	0
Prior Period Ending Balance	(c) 74,104												74,104	(280,969)	(355,073)
Other (incl. Reporting Costs)	(d) 414	310	310	310	310	310	310	310	310	310	310	310	3,820	(9,336)	(13,156)
Discounts LIHEAP	89,898	136,136	194,741	222,071	172,783	155,564	97,692	84,842	76,705	75,026	75,240	83,675	1,464,374	1,364,105	(100,269)
Discounts Non-LIHEAP	9,654	15,253	9,084	10,359	8,060	7,256	4,557	3,958	3,578	3,500	3,510	3,903	82,671	125,307	42,636
Total Costs	(e) \$ 174,071	\$ 151,699	\$ 204,135	\$ 232,739	\$ 181,153	\$ 163,130	\$ 102,559	\$ 89,109	\$ 80,593	\$ 78,835	\$ 79,059	\$ 87,888	\$ 1,624,969	\$ 1,207,707	\$ (417,263)
<b>Avg Monthly Residential Customer Bill</b>	\$ 62.09	\$ 105.24	\$ 227.87	\$ 273.56	\$ 191.15	\$ 162.36	\$ 82.49	\$ 61.00	\$ 47.40	\$ 44.81	\$ 45.11	\$ 59.05	\$ 1,362.14	\$ 1,064.78	\$ (297.36)
<b>Avg Monthly Residential Low Income Customer Bill</b>	\$ 48.29	\$ 81.63	\$ 187.67	\$ 227.73	\$ 155.49	\$ 130.25	\$ 62.33	\$ 43.49	\$ 31.57	\$ 29.32	\$ 29.59	\$ 41.78	\$ 1,069.14	\$ 790.74	\$ (278.40)
<b>Avg Monthly RLIAP Customer Discount</b>	\$ 13.80	\$ 23.61	\$ 40.19	\$ 45.84	\$ 35.66	\$ 32.11	\$ 20.16	\$ 17.51	\$ 15.83	\$ 15.49	\$ 15.53	\$ 17.27	\$ 293.00	\$ 274.04	\$ (18.96)
<b>Avg Monthly RLIAP Customer Discount as a % to Avg Monthly Residential Customer Bill</b>	22%	22%	18%	17%	19%	20%	24%	29%	33%	35%	34%	29%	22%	26%	
<b>Gross Monthly Revenues (2)</b>	\$ 13,359,976	\$ 16,154,952	\$ 20,110,046	\$ 16,572,580	\$ 12,571,640	\$ 9,228,695	\$ 5,823,532	\$ 4,728,681	\$ 4,453,207	\$ 3,964,150	\$ 3,795,599	\$ 7,333,058	\$ 118,096,115	\$ 117,415,931	\$ (680,185)
<b>Total Costs as a percent of Gross Monthly Revenues</b>	1.30%	0.94%	1.02%	1.40%	1.44%	1.77%	1.76%	1.88%	1.81%	1.99%	2.08%	1.20%	1.38%	1.03%	

(1) Please specify deferred costs incurred prior to November by cost component. Note: the effective date for RLIAP discounts is November 1, 2005; hence, there should be no RLIAP discounts prior to November 1, 2005.

(2) This column represents actual data for the months in which such data is available plus projected data for the remaining months in the 12-month program year.

(3) See RLIAP Projection on Bates Page 142 of the 2015-16 Cost of Gas Filing, DG 15-353

(a) The actual number of customers provided for this report are the number of registered customers that were billed during the month.

(b) Actual administrative costs consists of bill inserts and advertising.

(c) The Prior Year 2014-15 under/(over) ending balance.

(d) Account 1169-1756 monthly interest on under/(over) balance.

(e) The total discount is calculated from the actual Residential Low Income R-4 bills for the month. The discount by LIHEAP and Non-LIHEAP are prorated by the number of customers listed above.